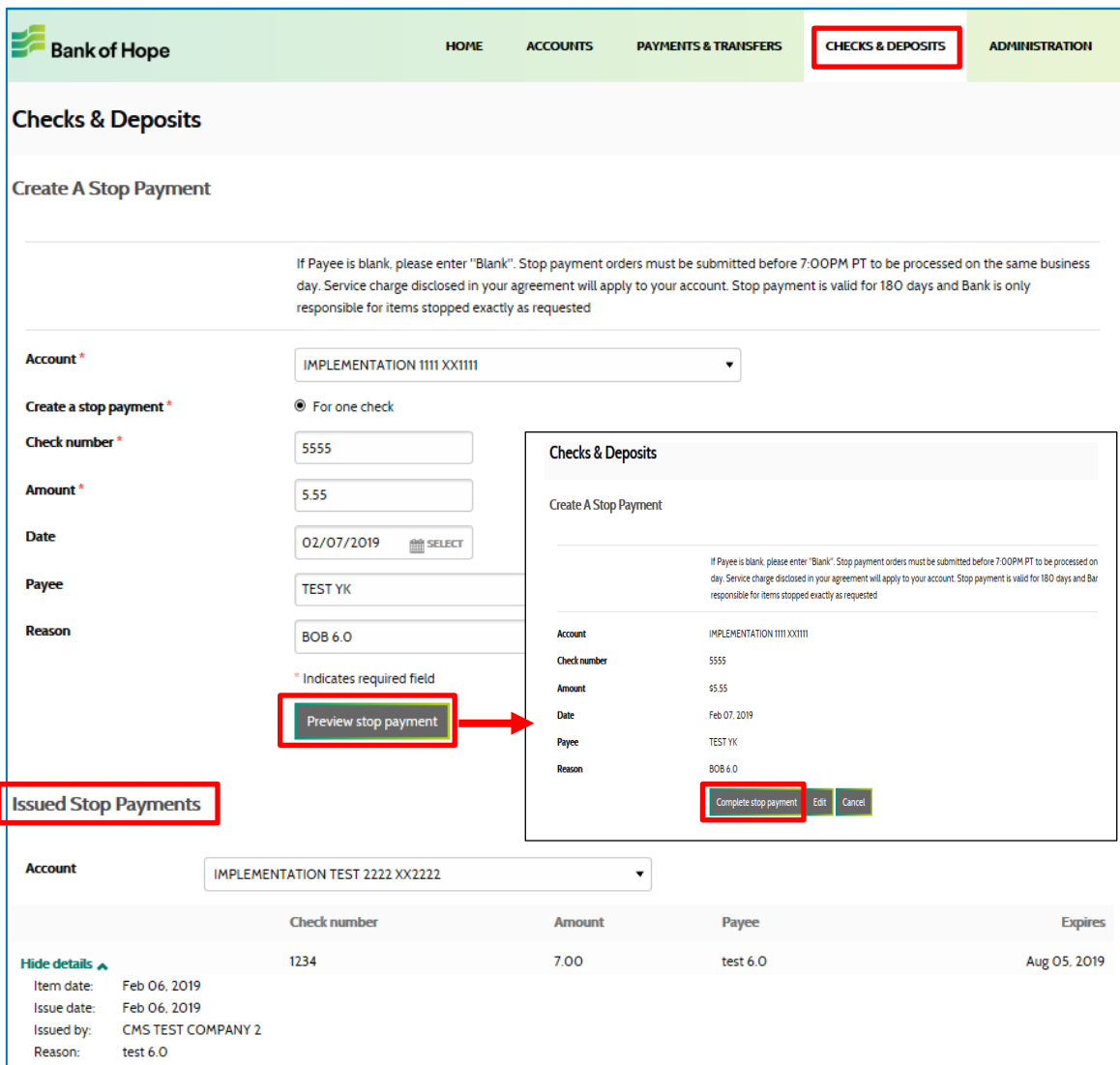


# Business Online Banking 6.0 Quick Overview

## \*\* HOW TO MAKE A STOP PAYMENT \*\*

1. Select 'CHECKS & DEPOSITS' on the menu bar
2. Input information for required fields(\*) then click 'Preview stop payment'
3. Review information then click 'Complete stop payment'
4. Access stop payment history under 'Issued Stop Payments'



**Bank of Hope**    HOME    ACCOUNTS    PAYMENTS & TRANSFERS    **CHECKS & DEPOSITS**    ADMINISTRATION

### Checks & Deposits

#### Create A Stop Payment

If Payee is blank, please enter "Blank". Stop payment orders must be submitted before 7:00PM PT to be processed on the same business day. Service charge disclosed in your agreement will apply to your account. Stop payment is valid for 180 days and Bank is only responsible for items stopped exactly as requested

**Account \***    IMPLEMENTATION 1111 XX1111

**Create a stop payment \***     For one check

**Check number \***    5555

**Amount \***    5.55

**Date**    02/07/2019   

**Payee**    TEST YK

**Reason**    BOB 6.0

\* Indicates required field

→

#### Checks & Deposits

#### Create A Stop Payment

If Payee is blank, please enter "Blank". Stop payment orders must be submitted before 7:00PM PT to be processed on day. Service charge disclosed in your agreement will apply to your account. Stop payment is valid for 180 days and Bank responsible for items stopped exactly as requested

**Account**    IMPLEMENTATION 1111 XX1111

**Check number**    5555

**Amount**    95.55

**Date**    Feb 07, 2019

**Payee**    TEST YK

**Reason**    BOB 6.0

**Issued Stop Payments**

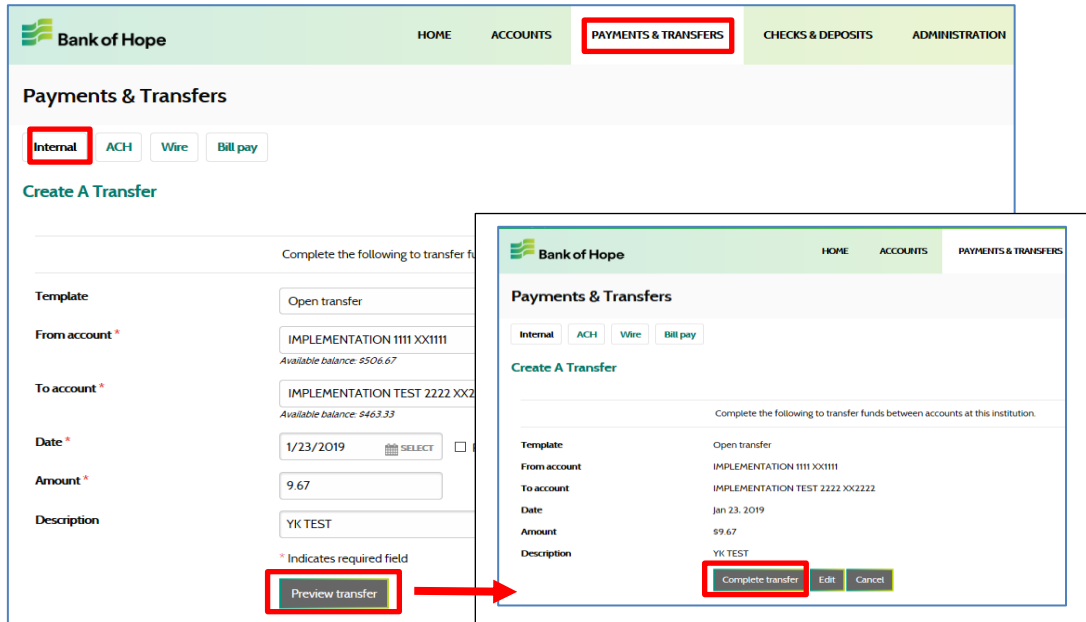
**Account**    IMPLEMENTATION TEST 2222 XX2222

	Check number	Amount	Payee	Expires
<b>Hide details</b> ▲	1234	7.00	test 6.0	Aug 05, 2019
Item date:	Feb 06, 2019			
Issue date:	Feb 06, 2019			
Issued by:	CMS TEST COMPANY 2			
Reason:	test 6.0			

## Business Online Banking 6.0 Quick Overview

### \*\* HOW TO MAKE AN INTERNAL TRANSFER \*\*

1. Select 'PAYMENTS & TRANSFERS' on the menu bar
2. Create Internal Transfer
  - a. Input fund transfer information then click 'Preview transfer'
  - b. Review information then click 'Complete transfer'



Bank of Hope

HOME ACCOUNTS **PAYMENTS & TRANSFERS** CHECKS & DEPOSITS ADMINISTRATION

Payments & Transfers

**Internal** ACH Wire Bill pay

Create A Transfer

Complete the following to transfer funds between accounts at this institution.

Template: Open transfer

From account\*: IMPLEMENTATION 1111 XX1111  
Available balance: \$506.67

To account\*: IMPLEMENTATION TEST 2222 XX2222  
Available balance: \$463.33

Date\*: 1/23/2019

Amount\*: 9.67

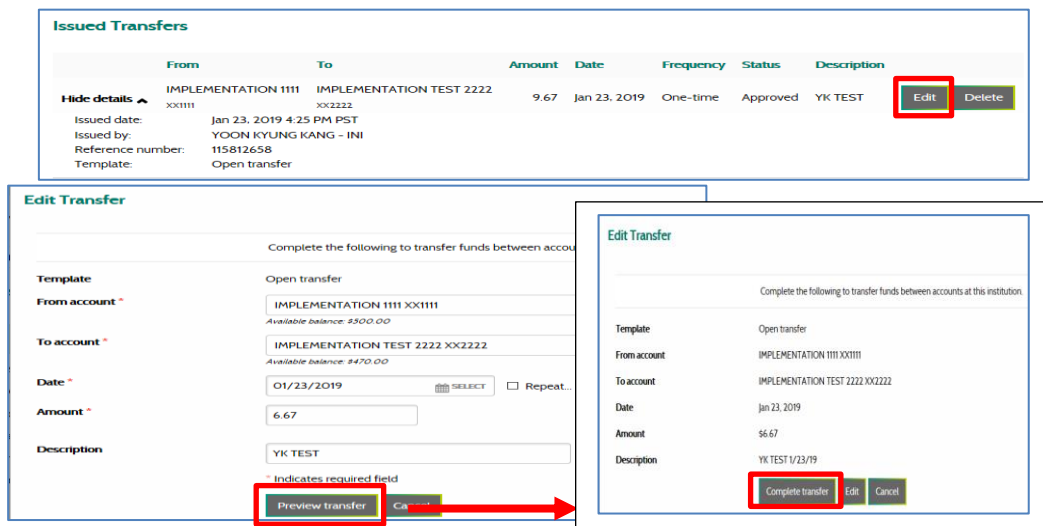
Description: YK TEST

\* Indicates required field

Preview transfer

Complete transfer Edit Cancel

3. Edit Internal Transfer
  - a. Click 'Edit'
  - b. Edit information then click 'Preview transfer'
  - c. Review information then click 'Complete transfer'



Issued Transfers

From	To	Amount	Date	Frequency	Status	Description
IMPLEMENTATION 1111 XX1111	IMPLEMENTATION TEST 2222 XX2222	9.67	Jan 23, 2019	One-time	Approved	YK TEST

Hide details: Jan 23, 2019 4:25 PM PST, Issued by: YOON KYUNG KANG - INI, Reference number: 115812658, Template: Open transfer

Edit Delete

Edit Transfer

Complete the following to transfer funds between accounts at this institution.

Template: Open transfer

From account: IMPLEMENTATION 1111 XX1111  
Available balance: \$500.00

To account: IMPLEMENTATION TEST 2222 XX2222  
Available balance: \$470.00

Date: 01/23/2019

Amount: 6.67

Description: YK TEST

\* Indicates required field

Preview transfer Complete transfer Edit Cancel

## Business Online Banking 6.0 Quick Overview

4. Delete Transfer (only for transfers that have not been processed)
  - a. Click 'Delete'
  - b. Review information then click 'Delete transfer'

**Issued Transfers**

	From	To	Amount	Date	Frequency	Status	Description	
Hide details ▲	IMPLEMENTATION 1111 XX1111	IMPLEMENTATION TEST 2222 XX2222	9.67	Jan 23, 2019	One-time	Approved	YK TEST	<input type="button" value="Edit"/> <input type="button" value="Delete"/>
Issued date:	Jan 23, 2019 4:25 PM PST							
Issued by:	YOON KYUNG KANG - INI							
Reference number:	115812658							
Template:	Open transfer							

**Delete Transfer**

From account: IMPLEMENTATION 1111 XX1111  
 To account: IMPLEMENTATION TEST 2222 XX2222  
 Date: Jan 23, 2019  
 Amount: \$6.67  
 Description: YK TEST

---

**Delete Transfer**

☑ Your transfer has been deleted successfully. Your reference number is 115852043.

From account: IMPLEMENTATION 1111 XX1111  
 To account: IMPLEMENTATION TEST 2222 XX2222  
 Date: Jan 23, 2019  
 Amount: \$6.67  
 Description: YK TEST

### \*\* HOW TO CHANGE PASSWORD/ SECURITY CHALLENGE QUESTIONS \*\*

1. Click 'PROFILE' on top of the screen

Welcome YOON KANG - INI  
Last log in: Feb 07, 2019 10:16 AM PST

ALERTS **PROFILE** LOG OUT

Bank of Hope HOME ACCOUNTS PAYMENTS & TRANSFERS CHECKS & DEPOSITS ADMINISTRATION

Home

ⓘ Attention online wire users!  
 All wires must be received by Bank of Hope BEFORE 1:00 PM PT for same-day processing. Please be advised that any wire received after 1:00 PM PT will be processed next business day. Allow sufficient time for potential transmission and submission delays in order for Bank of Hope to receive wire before 1:00 PM PT. For assistance, please contact TMS specialist at 1-800-788-4580.

2. 'Edit' to change Password / Challenge Questions

Bank of Hope HOME ACCOUNTS PAYMENTS & TRANSFERS CHECKS & DEPOSITS

Profile

Password

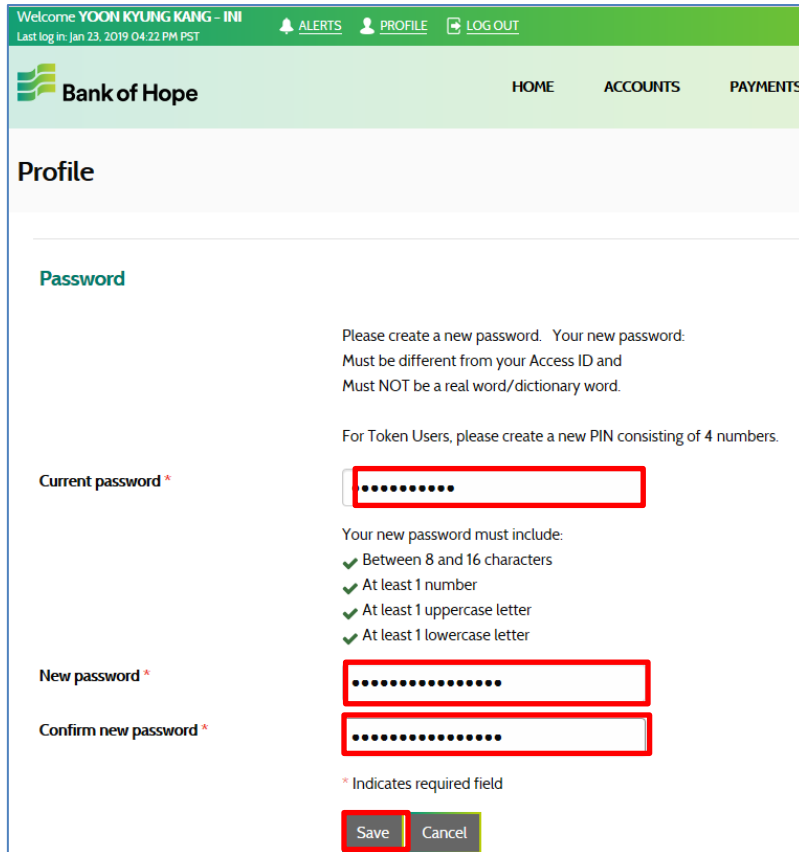
Challenge Questions

Email

YOONKYUNG.KANG@BANKOFHOPE.COM

## Business Online Banking 6.0 Quick Overview

- a. Change Password / Challenge Questions
- b. Click 'Save'



Welcome YOON KYUNG KANG - INI    ALERTS    PROFILE    LOG OUT  
Last log in: Jan 23, 2019 04:22 PM PST

**Bank of Hope**    HOME    ACCOUNTS    PAYMENTS

### Profile

#### Password

Please create a new password. Your new password:  
Must be different from your Access ID and  
Must NOT be a real word/dictionary word.

For Token Users, please create a new PIN consisting of 4 numbers.

Current password \*

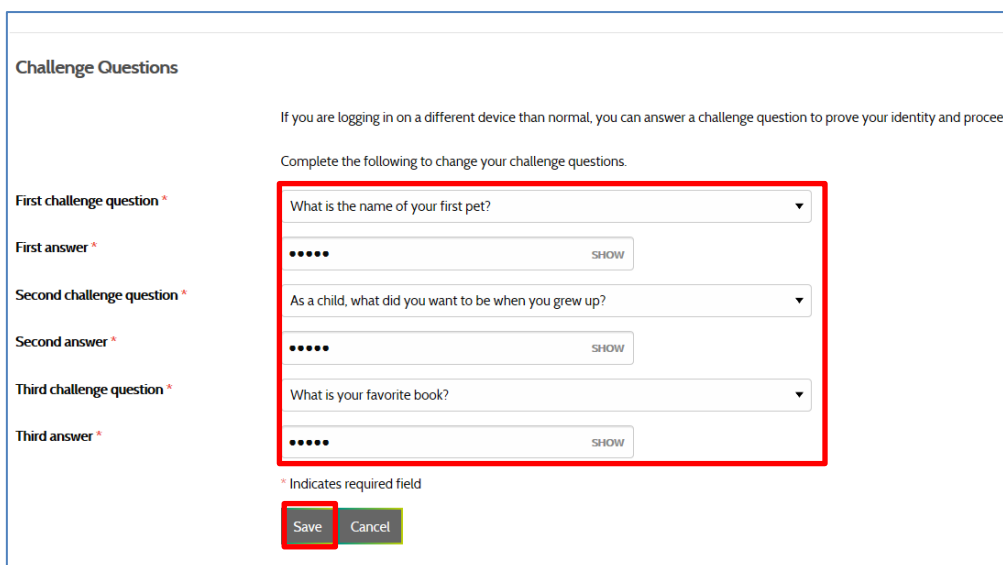
New password \*

Confirm new password \*

Your new password must include:

- ✓ Between 8 and 16 characters
- ✓ At least 1 number
- ✓ At least 1 uppercase letter
- ✓ At least 1 lowercase letter

\* Indicates required field



### Challenge Questions

If you are logging in on a different device than normal, you can answer a challenge question to prove your identity and proceed.

Complete the following to change your challenge questions.

First challenge question \*

First answer \*

Second challenge question \*

Second answer \*

Third challenge question \*

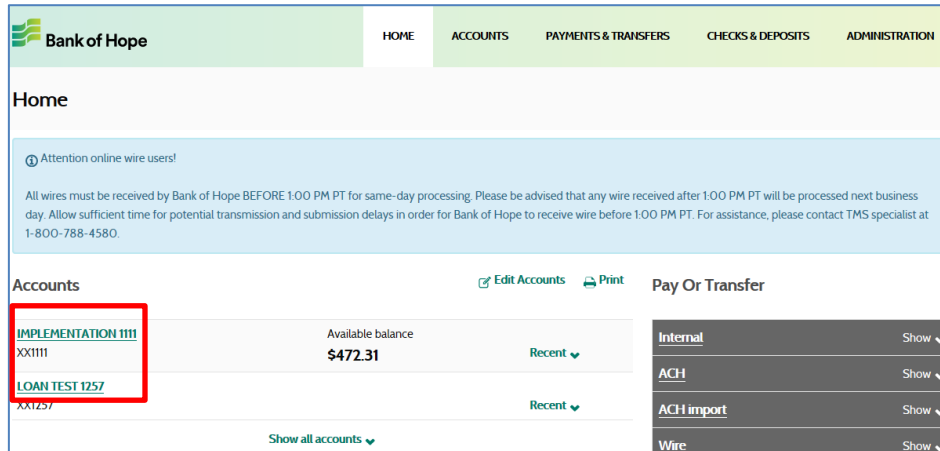
Third answer \*

\* Indicates required field

## Business Online Banking 6.0 Quick Overview

### \*\* HOW TO EXPORT TRANSACTIONS \*\*

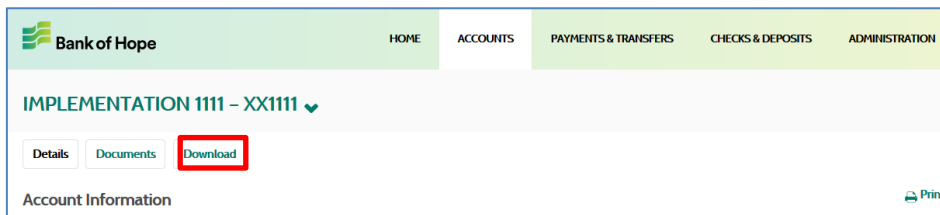
1. Choose an Account
2. Click 'Download'
3. Select Activity and Format
4. Click 'Download transactions'



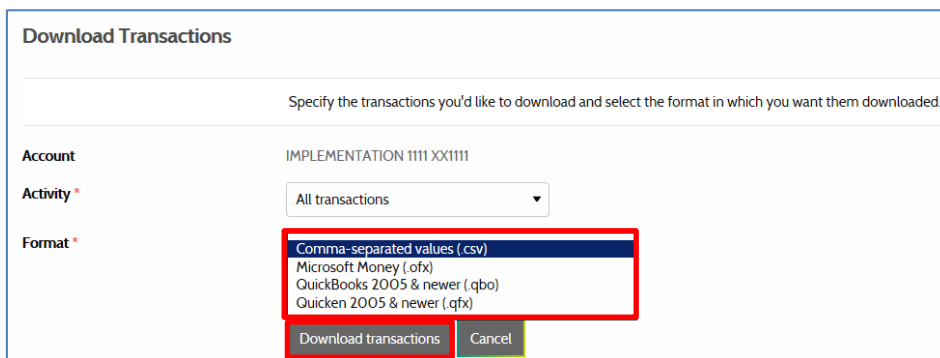
The screenshot shows the Bank of Hope online banking interface. The navigation bar includes HOME, ACCOUNTS, PAYMENTS & TRANSFERS, CHECKS & DEPOSITS, and ADMINISTRATION. The main heading is "Home". A blue banner contains a message about wire transfers: "Attention online wire users! All wires must be received by Bank of Hope BEFORE 1:00 PM PT for same-day processing. Please be advised that any wire received after 1:00 PM PT will be processed next business day. Allow sufficient time for potential transmission and submission delays in order for Bank of Hope to receive wire before 1:00 PM PT. For assistance, please contact TMS specialist at 1-800-788-4580." Below this is the "Accounts" section with links for "Edit Accounts" and "Print". A table lists accounts:

Account Name	Available balance	Recent	Pay Or Transfer
IMPLEMENTATION 1111 XX1111	\$472.31	Recent	Internal Show
LOAN TEST 1257 XX1257		Recent	ACH Show ACH import Show Wire Show

A red box highlights the account "IMPLEMENTATION 1111 XX1111".



The screenshot shows the account details page for "IMPLEMENTATION 1111 - XX1111". The navigation bar is the same as the previous screenshot. Below the account name are buttons for "Details", "Documents", and "Download". The "Download" button is highlighted with a red box. Below the buttons is the "Account Information" section with a "Print" icon.



The screenshot shows the "Download Transactions" dialog box. It prompts the user to "Specify the transactions you'd like to download and select the format in which you want them downloaded." The "Account" field is set to "IMPLEMENTATION 1111 XX1111". The "Activity" dropdown is set to "All transactions". The "Format" dropdown is open, showing options: "Comma-separated values (.csv)", "Microsoft Money (.ofx)", "QuickBooks 2005 & newer (.qbo)", and "Quicken 2005 & newer (.qfx)". The "Comma-separated values (.csv)" option is highlighted with a blue background and a red box. Below the dropdown are "Download transactions" and "Cancel" buttons, both highlighted with red boxes.